

Stelara withMe

Getting patients started with STELARA withMe

Dedicated support for patients

STELARA withMe provides a range of dedicated support and resources to help make it easier for patients as they begin, and continue, their STELARA® treatment journey.



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STELARA withMe offers help every step of the way

A patient's treatment journey is about more than just managing their condition. It's about feeling supported. These are just some of the free support and resources available:



Nurse Navigator

Nurse Navigators are registered nurses who are just a phone call away. Dedicated Nurse Navigators are ready to offer patients support and answer questions about STELARA®, from insurance to injections.



Treatment Support

Patients can get help scheduling their infusion, receive self-injection training, and request other support to help them stay on track throughout their treatment journey. Patients will also have access to the Safe Returns® disposal container and mail-back program, all at no cost to them.



Infusion Services

Infusion Services is intended to help patients transition from their single infusion to injection.



In-Office Educational Support

Your Field Reimbursement and Access Specialist (FRAS) provides in-office educational support and additional assistance to help patients have a positive experience throughout their STELARA® treatment journey.



Access and Affordability

We can verify insurance coverage, provide reimbursement information, find financial assistance options, enroll eligible patients in the savings program, and provide ongoing support so you can help patients start and stay on STELARA®.



Specialty Pharmacy Enhanced Services

Specialty pharmacies provide enhanced product fulfillment and patient support services.

Eligibility criteria for some program components may vary.

STELARA withMe is limited to education for patients about STELARA®, its administration, and/or their disease, and is not intended to provide medical advice, replace a treatment plan from the patient's doctor or nurse, or provide case management services.

Stelara withMe

The STELARA withMe Nurse Navigator

Nurse Navigators are at the center of STELARA withMe for patients. Once enrolled, patients are connected with a dedicated Nurse Navigator, ready to answer questions and provide support tailored to their unique needs.

Our Nurse Navigators are registered nurses who are committed to making sure patients have what they need, when they need it. Nurse Navigators can help with:



Treatment Education

They can provide hands-on education to help patients better understand their condition and treatment.



Specialty Pharmacy and Cost Savings

They can help patients understand their insurance coverage, guide them through the specialty pharmacy process, and find available savings options.



Injection Support

You are the best person to review the injection process with your patients and help them understand what to expect. The Nurse Navigator is also available, after you have talked with your patients, if they have questions about injections.



Updates and Reminders

Patients may receive support to help them stay on track with their treatment, plus updates on their STELARA® treatment journey.

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Actor Portrayal



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Infusion Services

Infusion Services utilizes Infusion Services Providers (ISPs) to coordinate patient continuity of care and support the overall patient experience by leveraging existing infrastructure and clinical expertise.

Infusion Services is intended to help patients transition from the single intravenous (IV) induction dose to subcutaneous (subQ) maintenance doses.

The Role of Infusion Services Providers

ISPs will provide proactive medication adherence education.

For those patients who will not maintain their therapy at the ISP, the ISP will transfer the maintenance injection prescription to a payer-approved specialty pharmacy, confirming the transfer with the patient and the prescribing healthcare professional.

This process is intended to decrease patient treatment abandonment and strengthen patient continuity of care.



Your Field Reimbursement and Access Specialist (FRAS)

The FRAS is your central point of contact for STELARA withMe. They offer educational support related to:

- Payer policy, formulary coverage, and updates
- Plan-specific medical and pharmacy benefits
- Prior authorization requirements and coverage determination forms
- Patient support programs, including patient affordability
- Appeals and denials education
- Prescription fulfillment and administration processes
- Reimbursement processes



- AcariaHealth Specialty Pharmacy
- Accredo
- AllianceRx Walgreens Prime
- BioPlus Specialty Pharmacy
- Blue Sky Specialty Pharmacy
- CVS Specialty®
- Humana Specialty Pharmacy
- Kroger Specialty Pharmacy
- Lumicera Health Services
- Meijer Specialty Pharmacy
- Noble Health Services Specialty Pharmacy
- Optum Specialty Pharmacy
- Senderra Specialty Pharmacy
- US Bioservices

Specialty Pharmacy Enhanced Services

STELARA® is widely available through open distribution at any specialty pharmacy of choice.

Additionally, the pharmacies in our Specialty Pharmacy Enhanced Services Network,* listed here, are contracted to provide your patients with enhanced services, such as:

Enhanced Prescription Transfers

To help avoid delays in fulfillment, specialty pharmacies will transfer prescriptions to payer-mandated pharmacies and communicate with patients and practices every step of the way.

Patient Outreach

To support patients who are new to therapy with STELARA®, specialty pharmacies can send out sponsored communications related to starting therapy or adhering to their treatment regimen.

Enhanced services provided by each specialty pharmacy may vary.

*This represents a partial list of specialty pharmacies supplying STELARA®. It is not intended to serve as a comprehensive list. Janssen Biotech, Inc., does not endorse the use of any of the listed pharmacies in particular. The information provided represents no statement, promise, or guarantee of Janssen Biotech, Inc., concerning levels of reimbursement, payment, or charge. Please consult specific payer organizations with regard to local or actual coverage, reimbursement policies, and determination processes.

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One easy form to access all of STELARA withMe

Patient Enrollment

Patients can enroll by visiting STELARAwithMe.com or by calling 1-844-4withMe (494-8463).

In-Office Signup

You can also get the process started by visiting the website and signing up your patients after prescribing STELARA®.

Once enrolled, a Nurse Navigator will contact your patient within 1 to 2 business days to begin providing the support they need, when they need it.

All Fields Required

Have you been prescribed STELARA®?

Yes No

First Name

Last Name

Date of Birth (mm/dd/yyyy)

You must be 18 years or older to be eligible for this program.

Address

City

State

ZIP Code

We will use your location to match you with a Nurse Navigator in your area.

Phone Number

The Nurse Navigator will use this number to contact you.

Preferred Email Address

Your email will be used to contact you in the event we can't reach you by phone.

Sample Patient Enrollment Form



STELARA withMe FAQs

What patients are eligible?

Adults 18 years and older and legal guardians of pediatric patients (children 6 years and older) with a prescription for approved on-label use of STELARA® are eligible. Eligibility criteria for some program components may vary.

How much does STELARA withMe cost?

For those eligible, STELARA withMe is free. The eligibility of program components may vary.

Where can I learn more before enrolling my patients?

You can find out more information about STELARA withMe by calling 1-844-4withMe (494-8463), Monday through Friday from 8:00 AM to 8:00 PM ET.

How long does it take to process enrollment?

Processing takes 1 to 2 business days. After processing is complete, a Nurse Navigator will reach out to patients to describe all the ways they can help—no matter where patients are along their treatment journey.

For how long can someone participate in the STELARA withMe program?

Once enrolled, patients can participate in the STELARA withMe program as long as they are prescribed and are on treatment with STELARA®.

Can patients opt out at any time?

Yes, they can opt out of STELARA withMe or change their communication schedule and preferences at any time by calling 1-844-4withMe (494-8463).

What happens after I sign up a patient for STELARA withMe?

After signing up, patients will be contacted via the information provided to complete a Patient Authorization Form. Once complete, a Nurse Navigator will reach out within 1 to 2 business days to begin providing support.



STELARA withMe FAQs (continued)

What are the qualifications of the STELARA withMe Nurse Navigator?

The Nurse Navigators are registered nurses ready to use their experience and expertise to provide meaningful education and guidance.

When can patients contact their Nurse Navigator?

Patients can call a Nurse Navigator at their convenience at 1-844-4withMe (494-8463). Their Nurse Navigator will be available Monday through Friday from 8:00 AM to 8:00 PM ET. Nurse Navigators are located throughout the United States to assist patients within their respective time zones.

Will patients speak to the same Nurse Navigator each time they call?

Yes, patients will speak to the same Nurse Navigator throughout their treatment journey.

Will all the patients from my office speak to the same Nurse Navigator?

Patients are assigned Nurse Navigators based on ZIP code, so many of your patients may share the same Nurse Navigator.

Who completes the prior authorization when using Infusion Services?

The Infusion Services Provider (ISP) will conduct the benefits investigation. If the patient has a payer-mandated specialty pharmacy, the ISP will transfer the prescription and the specialty pharmacy will complete the prior authorization. If the patient continues with the ISP, the ISP will complete the prior authorization.

How long until a patient is notified if their prescription needs to go to a payer-mandated pharmacy when using Infusion Services?

Patients will be notified 1 to 5 business days after their STELARA® maintenance dose prescription has been transferred to the payer-mandated specialty pharmacy. The ISP will contact the patient to inform them of the name of the specialty pharmacy.



STELARA withMe FAQs (continued)

How long until my staff is notified if a patient's prescription needs to go to a payer-mandated pharmacy when using Infusion Services?

Your staff will be notified 3 to 10 business days after the prescription has been transferred to the payer-mandated specialty pharmacy. The ISP will inform your office via electronic communication of the name of the specialty pharmacy.

How many pharmacies are included in the Specialty Pharmacy Enhanced Services network?

STELARA withMe currently contracts with 14 specialty pharmacies to provide a seamless product experience for patients. We are constantly improving and enhancing our network as we seek to develop the best and most comprehensive offerings.

Do I have to use a specialty pharmacy in the Enhanced Services network?

Not at all! You can send STELARA® prescriptions to a specialty pharmacy of your choice. When you choose from one of the 14 pharmacies in the Specialty Pharmacy Enhanced Services Network, we will make sure that your patients have all they need to receive a seamless and smooth treatment experience. Enhanced services provided by each specialty pharmacy may vary.

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